

Palmetto SiteBuilder User's Guide

Version 11

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1.0 Introduction to SC.GOV

SC.GOV is the official Web portal for the state of South Carolina (http://www.sc.gov). The portal is a collaborative effort between the state of South Carolina and South Carolina Interactive, LLC. It was built and is marketed, operated, and maintained by South Carolina Interactive, a Columbia-based wholly-owned subsidiary of the eGovernment firm, NIC (Nasdaq: EGOV).

2.0 CMS - Content Management System

A content management system (CMS) is a system used to manage the content of a website. A CMS allows the content manager or author to manage the creation, modification, and removal of content from a Web site without needing the technical skills or the expertise of a webmaster.

3.0 MOSS - Microsoft Office SharePoint Server

Microsoft Office SharePoint Server (MOSS), also referred to as SharePoint, is a web-based system with a set of tools that enable web content authors to create and edit web pages in a published Web site without having to know hypertext markup language (HTML).

Users who are already familiar with Microsoft products will find generating content similar to creating a Microsoft Word document. In fact, much of the content users create can be composed in Microsoft Word, copied and pasted into Notepad (to remove unnecessary formatting), then copied and pasted into the user's MOSS Web site.

After a Web site is built in MOSS, creating, updating and maintaining the pages is easy. The only thing a user needs to do to update or create a new page is go to their site via a special URL. Once they have logged in using their SC.GOV login name the site will enable added features allowing them to change and style text, insert images, attach files for downloading, create simple tables, create hyperlinks, and much more that will be detailed later in this guide.

With MOSS, Web site owners can create and maintain subsites (directories), administer rights and permissions to Web Members and Approvers, create libraries and other duties normally associated with Web site management.

'Manage Content and Structure' is typically used by the Web site's managers and allows a view of all subsites, pages, and other items of a MOSS site. This tool functions a lot like Microsoft Windows Explorer so it will be intuitive to most users. System Requirements:

- Hard drive formatted for NTFS (NOT Fat32)
- An Internet connection
- Microsoft Internet Explorer on a PC
- Have Pop-ups enabled (Tools>Internet Options>Privacy Tab)
- Active X turned on

4.0 Development Process for a MOSS Web Site

Initial Agency Meeting

This is a high level discussion with the General Manager and/or Director of Marketing on SC.GOV and general processes.

Service Level Agreement Signed

This is a document that binds the agency and SC.GOV into a partnership. Only one SLA is required for an agency, regardless of the number of projects the agency is involved in with SC.GOV.

Statement of Work Signed

This document defines the scope of the project, responsibilities, etc. for the agency and SC.GOV. One Statement of Work is required for each project.

Analysis and Demonstration Meeting

This meeting must be held at least one week prior to training to allow time for building the test site and assigning user roles. It will include a brief demonstration and basic explanation of MOSS. The agency will discuss the design of their site (graphics, colors, banners, logos, style sheets, etc.).

Register for Training

Send an email to support@portal.SC.GOV or call (803)771-0131 x 1 with participant and agency names.

Site and User Setup

SC.GOV will set up the test site with a sample banner and the initial user roles.

Training

Training will take place in the SC.GOV office in the Tower at Gervais at 1301 Gervais Street, Suite 710, Columbia, SC 29201.

Content Loaded into Test

Content is entered through MOSS and the test site is built.

High Level Review of the Test Site

SC.GOV will perform a cursory review of the general design, accessibility practices and usage of the MOSS tool.

Letter of Acceptance Signed (LOA)

This is the official acceptance of the MOSS tool signed by the agency.

Copy Site into Production

The test site is moved into production. All changes going forward are made in production. The staging site will eventually become inactive.

5.0 Get started with Palmetto SiteBuilder

In order to take advantage of Palmetto SiteBuilder, your agency's Web site needs to be hosted by SC.GOV. Your agency needs to establish its users for the MOSS Web site and their user roles. Each user will need an individual SC.GOV account. To establish an account, the user must contact SC.GOV to request a Registration Form and return the completed form.

6.0 MOSS User Roles

The management and maintenance of a MOSS site requires several different types of users with varying levels of responsibility and permission. MOSS organizes these users into the following groups with their associated abilities: member, owner, and approver.

The workflow of the Web site can be controlled to meet the business process of the entity maintaining the Web site.

Member

A member can:

- Create, Edit, and Delete pages within the MOSS Site
- Add/Modify resources in Document or Picture Libraries
- "Submit" their changes, which must be approved by an Approver to become published for external site visitors to view

Owner

An Owner can:

- Perform same actions as a Member plus,
- Create and Delete SubSites and Libraries
- Modify settings for sites and libraries

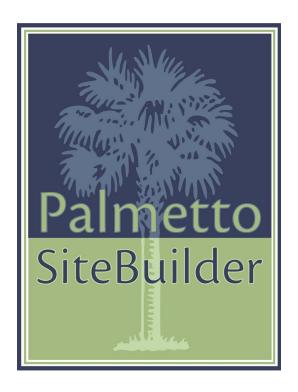
Approver

An Approver can:

- "Approve" or "Reject" pages and documents
- Create, Edit, and Delete Pages
- Add/Modify resources in Document or Picture Libraries

Note(s):

- Users may have multiple roles. For example, a user can serve as a Member and an Approver.
- Users <u>MUST</u> be an "Approver" to approve, i.e. being in the role of an Owner or a Member does not include permission to approve items.
- The "Approve" option will make the information accessible on your LIVE/Production Site immediately to your site visitors.



MOSS Tasks

7.0 Log into MOSS Site

- 7.1 Open a Microsoft Internet Explorer Browser. **Note(s):**
 - MOSS will work in other internet browsers; however, some editing functionalities are lost while trying to edit in these browsers.
 - Other internet browsers include Firefox, Netscape, Safari, etc.
- 7.2 Type your site URL, i.e.

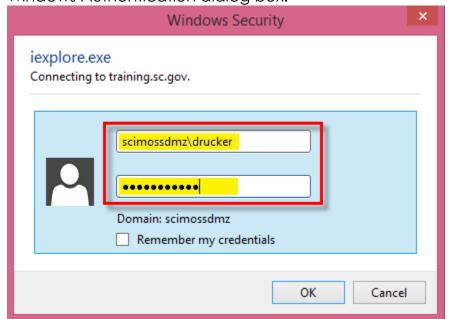
http://XXXX.SC.GOV/_layouts/viewlsts.aspx. (LIVE/Production URL)

(Or http://XXXX.SC.GOV/_layouts/viewIsts.aspx if your website contains a 'www')



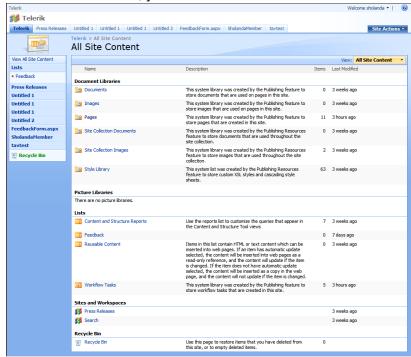
Note(s):

- Replace "xxxx" in the URL above with your agency acronym.
- An underscore (_) is before 'layouts', in the site URL.
- Your Development MOSS Site URL will be provided following MOSS Training.
- 7.3 Enter your Username and Password and Click "OK", in the Windows Authentication dialog box.



Note(s):

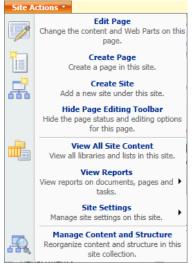
- ALWAYS enter the domain name and user name as follows:
 'scimossdmz\[YOUR SC.GOV Username]' in the User Name textbox.
- Once authenticated, you will be lead to the "All Site Content" Page.



 The "All Site Content" Page displays a brief, categorized breakdown of your site's content.

8.0 Site Actions Menu

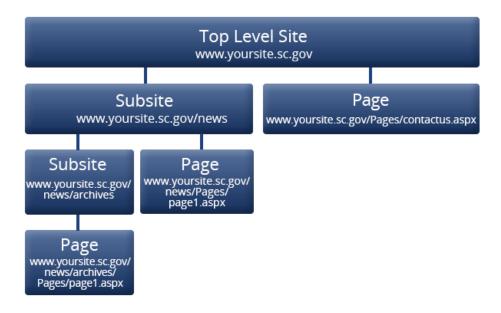
The 'Site Actions' menu allows you to create pages and sites, access document and image libraries.



9.0 Top-level Site, Subsite, and Page

- Top-Level Site A top-level site is the default, top-level site, provided by a web server. It contains subsites and pages. (Ex. www.yoursite.sc.gov)
- **Subsite** A subsite is a complete website stored in a named subdirectory of the top-level website. A subsite can also contain subsites and pages of its own. A subsite can also be referred to simply as a 'site'. (Ex. 'News' is created as a subsite because it may contain additional pages. For example, an 'Article' page.)
- **Pages** A page is one single page of information. It cannot contain sites or other pages. (Ex. 'Contact Us' is created as a page due to the fact it is a single page of information. Additional sites or pages within 'Contact Us' are not needed.)
- **Default** A default page is the landing page of any site; It is the first page you come to when you click on that site. (Ex. www.yoursite.sc.gov/news/pages/default.aspx)
- Note(s): Anything in the URL following www.yoursite.sc.gov that does not have the word 'pages' in front of it is a site. Anything following the word 'pages' is a page. www.yoursite.sc.gov is the top-level site.

The below chart shows the structure your website and URL examples. A site can hold additional sites or pages. A page is a single page of information.

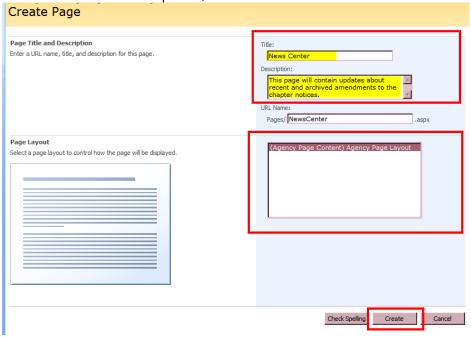


10.0 Create a Page

- 10.1 Click "Site Actions" Site Actions
- 10.2 Click "Create Page", from the drop down menu.



10.3 Enter Title and Description; and Click "Create".



Note(s):

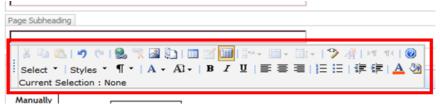
- The Page 'URL Name' will automatically populate for you, based on the page title. You may alter the URL, if desired.
- If you alter the URL Name, DO NOT include spaces or special characters.
- Description is not required but should NOT be same as Title.

10.4 Once the page is created, begin entering content.

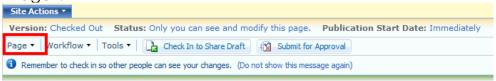


Note(s):

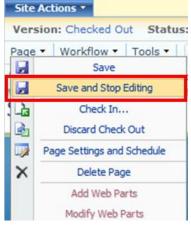
• Click the 'Edit Content' link or the centered link 'Click here to add new content' to enter text and enable Microsoft Editing tools.



10.5 After the desired content has been added to the page, click "Page".

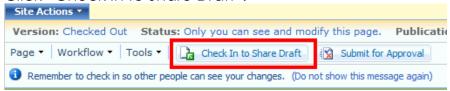


10.6 Click "Save and Stop Editing".

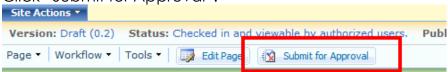


Note(s):

 After clicking 'Save and Stop Editing', be patient as the page information saves. This process may take a moment. 10.7 Click "Check In to Share Draft".



10.8 Click "Submit for Approval".

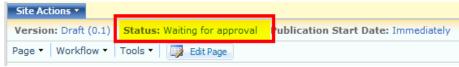


10.9 Enter optional information, if desired. Click "Start" to begin the approval process.



Note(s):

 After a page is submitted for approval, the status will change to 'Waiting for Approval'.

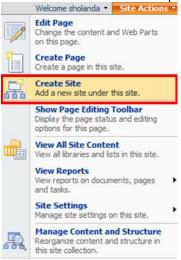


- An email will be sent to the Approver(s) notifying them a page needs to be approved.
- A page will not be visible by external site visitors until it has been approved.

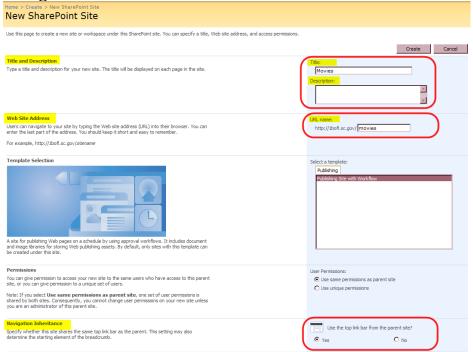
11.0 Create a Subsite (Owners Only)

- 11.1 Click "Site Actions" Site Actions , in the upper corner of the page.
- 11.2 Click "Create Site" from drop down menu.

 Welcome sholanda * Site Actions *



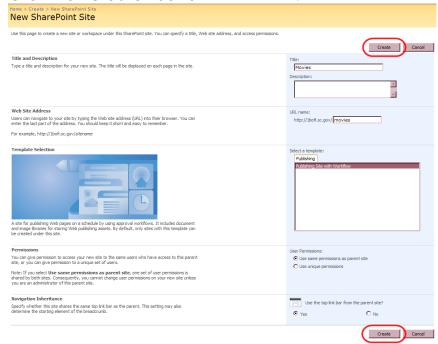
11.3 Enter the **T**itle, **D**escription, Web Site Address (**U**RL name), and **N**avigation Inheritance.



Note(s):

- The Web Site Address (URL) should **NOT** include <u>spacing and/or special characters</u>, i.e. accounting, humanresources, JusticeCenter.
- Description is not required but should NOT be same as Title.

11.4 Click the "Create" button - Create .



Note(s):

 Please be patient as the site is created. The following page will display as the site is created.

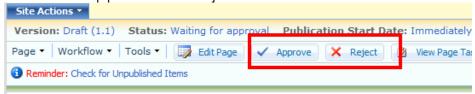


• Next, the created site will appear as automatically checked in.



12.0 Approve or Reject a MOSS Page or Subsite (Approvers Only)

- 12.1 Navigate to the page that needs approval.
- 12.2 Click the "Approve" or "Reject" button.



12.3 Click "Approve" or "Reject" to confirm your choice, on the Workflow Task page.

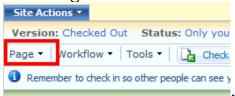


Note(s):

 After clicking "Approve" or "Reject", the page will refresh with an updated approval status.

13.0 Delete a Page (For subpages only; NOT Homepages.)

- 13.1 Navigate to the page to be deleted.
- 13.2 Click "Page".



13.3 Click "Delete Page".



13.4 Click "OK" to confirm the deletion.



Note(s):

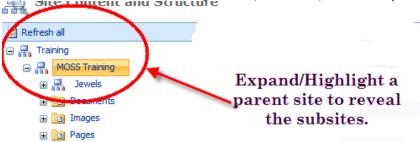
After the page is deleted, the screen refreshes to an existing page.

14.0 Delete a Subsite (Owners Only)

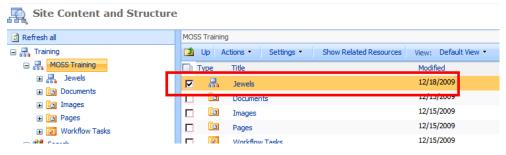
- 14.1 Click "Site Actions" Site Actions
- 14.2 Click "Manage Content and Structure", from the drop down menu.



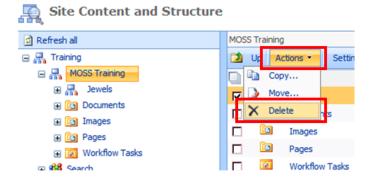
14.3 In the left window pane, click the subsite to be deleted. (To display subsites, click the plus sign to expand the parent site.)



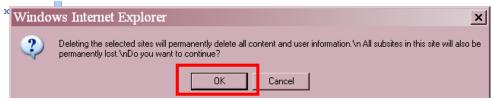
14.4 In the right window pane, place a check in the box beside the subsite to be deleted.



14.5 Click "Actions" - Actions , and select "Delete" - X Delete

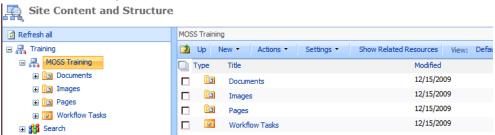


14.6 Click "OK" to confirm deletion of the subsite.



Note(s):

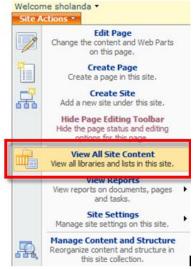
• After deletion, the screen will refresh with the deleted site removed.



- Only a "Site Owner" can delete a site.
- Although, the delete option is presented to other users, if a non-Owner user attempts to delete a subsite, a notice will appear stating insufficient permissions to complete this action.
- Deleting a subsite, means the subsite and ALL its contents (files, pages, libraries, subsites, etc.) will be <u>PERMANENTLY</u> deleted.

15.0 Restore a Deleted Item

- 15.1 Click "Site Actions" Site Actions
- 15.2 Click "View All Site Content", from the drop down menu.



15.3 Click "Recycle Bin".



15.4 Place a check mark beside the item to be restored.





15.6 Click "OK", to confirm restoration.



Note(s):

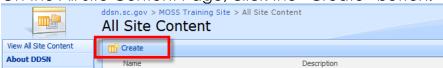
- After the restoration occurs, the screen will refresh with the restored item no longer listed and any remaining items will display.
- A restored items are returned:
 - To their original location, prior to deletion.
 - With their same status prior to deletion, i.e. if a page had a 'pending' status before being deleted it will be pending after restoration.
- Subsites are <u>NOT</u> able to be restored. If you delete a subsite, it will
 not be sent to the Recycle Bin and you will have to create a new
 one to replace it.

16.0 Create a Document Library (Owners Only)

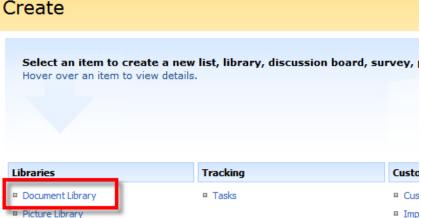
- 16.1 Click "Site Actions" Site Actions .
- 16.2 Click "View All Site Content" from the drop down menu.



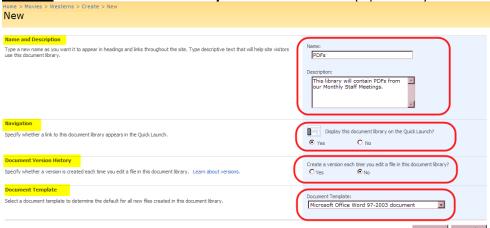
16.3 On the All Site Content Page, click the "Create" button.



16.4 Click "Document Library", from the Create page.



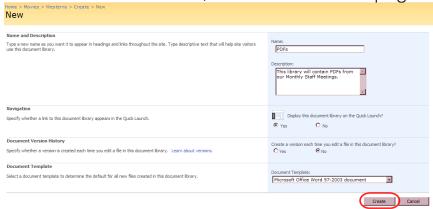
16.5 Enter <u>Name</u>, <u>Description</u>, <u>Navigation</u>, <u>Document Version</u> History, and <u>Document Template Information</u> (optional).



Note(s):

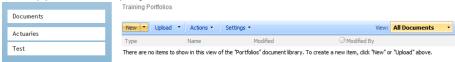
- Document Version History is a personal preference.
 - Selecting "Yes" means each time the same document is uploaded to the library, with an update, it will have multiple copies (versions) versus overriding the previously saved version.
 - Selecting "No" means each time the same document is uploaded to the library it will override the previously uploaded version.
- Navigation choice determines whether a library reference link will display in the Left Navigation.
 - Selecting "Yes" to Quick Launch will display a link to the section of Document Libraries within the Left Navigation.
 - Selecting "No" to Quick Launch means no reference link will appear in the Left Navigation. This is the preferred option.

16.6 Click the "Create" button, at the bottom of the page.



Note(s):

 After clicking the create button, the newly created document library will appear as displayed below.

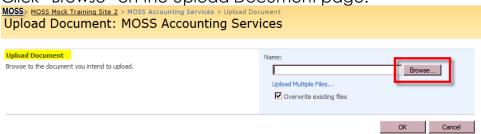


17.0 Add an Item to a Document Library

- 17.1 Navigate to the desired document library. Note(s):
 - Library locations vary depending upon the site's layout.
- 17.2 Click the downward arrow on the "Upload" button and select "Upload Document".

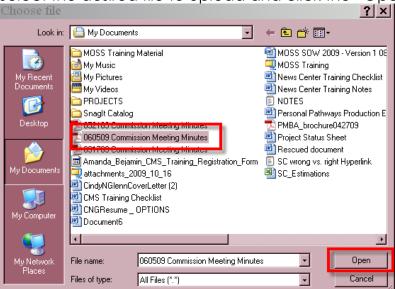


17.3 Click "Browse" on the Upload Document page.

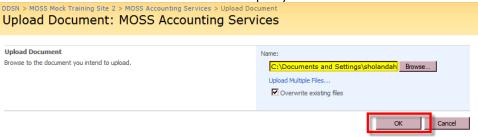


Note(s):

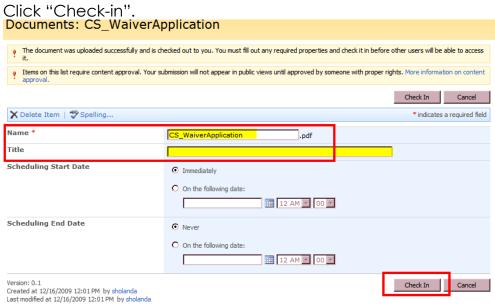
- By default, "Overwrite existing files" is checked. If 'versioning documents' has been selected for the document library, uncheck this option.
- Versioning is the choice to have each new copy of the document saved uniquely from the previous saved version.
- 17.4 Select the desired file to upload and click the "Open" button.



17.5 Click "OK". The chosen file will display the Name text box.

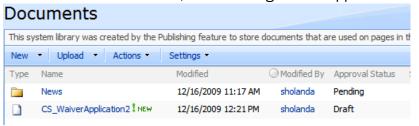


17.6

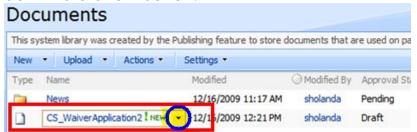


Note(s):

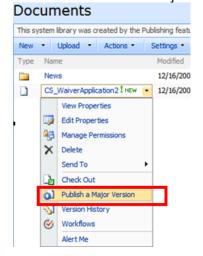
- Name will automatically populate, based on the file name when it is uploaded. However, the 'Name' can be modified, if desired.
- Title and Scheduling information is optional.
- Once the file is checked in, the following screen appears:



Hover over the newly added document, and click the downward arrow button.



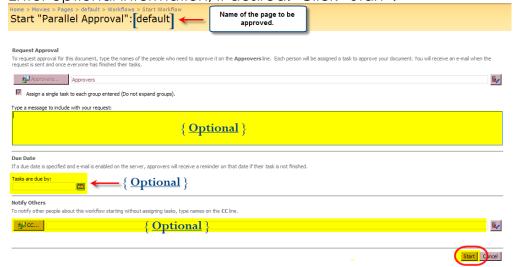
17.8 Select "Publish a Major Version".



17.9 Enter comments, if desired. Click "OK".

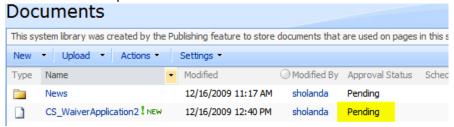


17.10 Enter optional information, if desired. Click "Start".



Note(s):

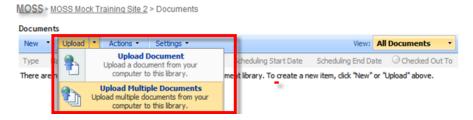
• The status changes to 'Pending' after the Approval process has initiated for an uploaded document.



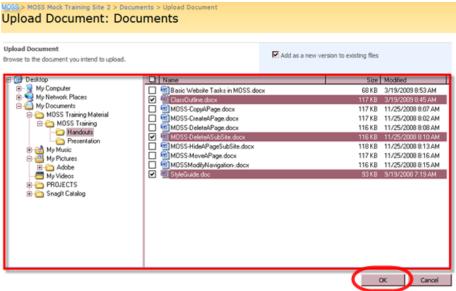
 The document must be approved before the document is available to external site visitors.

18.0 Add Multiple Items to a Document Library

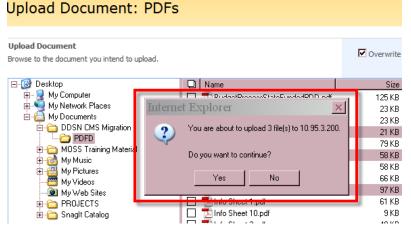
- 18.1 Navigate to the desired document library. Note(s):
 - Library locations vary depending upon the site's layout.
 - If you do not have the option to Upload Multiple Documents, you can try reverting Internet Explorer to an older version, such as IE7.
- 18.2 Click the downward arrow on the "Upload" button and click "Upload Multiple Documents".



18.3 Select the documents to add to the document library and Click "OK".

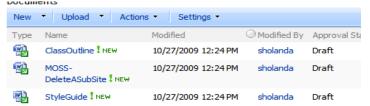


18.4 Click "Yes" to confirm adding the selected files to the document library.



Note(s):

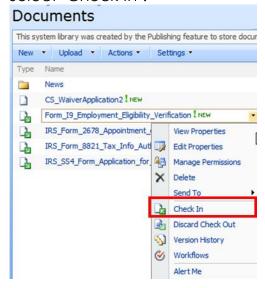
- Size limit for files 20MB.
- For larger files, upload one by one to minimize upload time to site.
- Be patient as the files are adding to the document library. After the files have been added they will display as shown below:



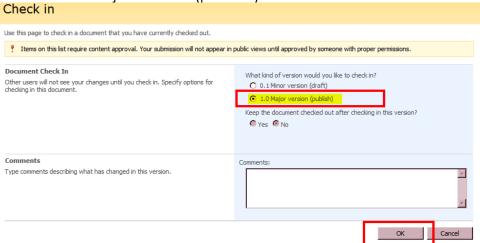
18.5 For each newly added document, hover over the document and click the downward arrow.



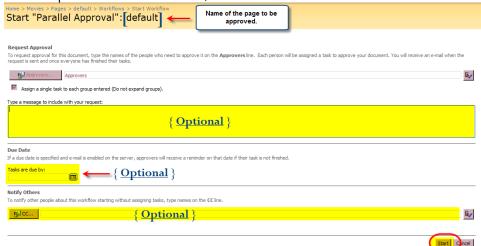
18.6 Select 'Check-In'.



18.7 Select "#.0 Major version (publish)" and click "OK".

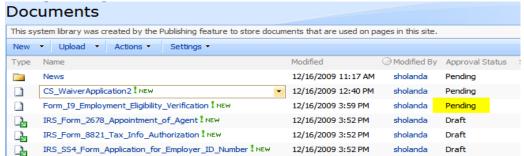


18.8 Enter optional information, if desired. Click "Start".



Note(s):

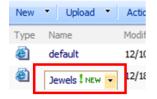
- With Multiple Document Upload, you must complete the Approval Process for EACH document uploaded, i.e. follow steps 11.4 – 11.7 for EACH document uploaded during the Multiple Document Upload process.
- The Approval Status for a document will change to "Pending" after the approval process is initiated.



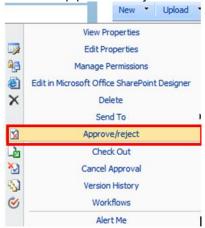
 A document must be approved to become available to your external site visitors.

19.0 Approve or Reject a Resource Item (Approvers Only)

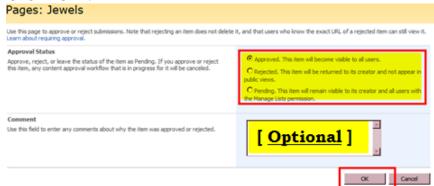
- 19.1 Navigate to the item that needs approval.
- 19.2 Hover over the item and click the downward arrow.



19.3 Click "Approve/reject".



19.4 Select "Approved" or "Rejected" on the Approval page, and Click "OK".



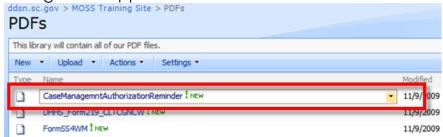
19.5 Click "OK" to confirm your choice, and update the approval process (workflow).



 After the approval choice is made, the screen will refresh to the original page with an updated approval status.

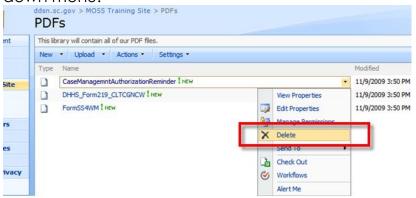
20.0 Delete an Item from a Document Library

- 20.1 Navigate to the desired library. Note(s):
 - Library locations vary depending upon the site's layout.
- 20.2 Hover over the file to be deleted. This will make a downward facing arrow appear.

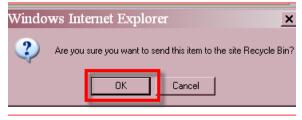


Note(s):

- 'Hover' over the item DO NOT click it. If the item is clicked, the
 document will open and the BACK button of the internet browser
 should be clicked to return to the original location.
- 20.3 <u>Click the downward arrow</u> and <u>select "Delete"</u> from the drop down menu.



20.4 Click "OK" to confirm the file deletion.



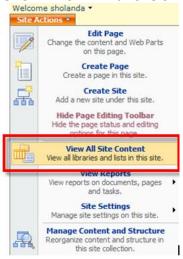
Note(s):

 After clicking "OK", the deleted file will be removed and any remaining files will display.

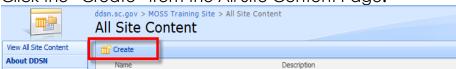


21.0 Create a Picture Library (Owners Only)

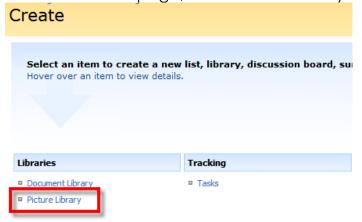
- 21.1 Click "Site Actions" Site Actions
- 21.2 Click "View All Site Content" from the drop down menu.



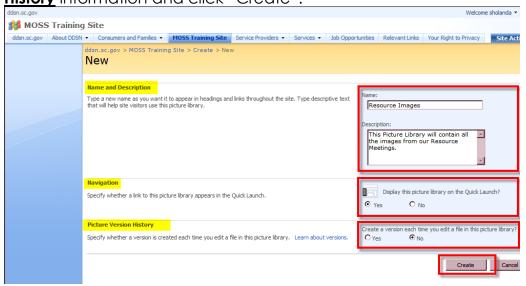
21.3 Click the "Create" from the All Site Content Page.



21.4 From the Create page, click "Picture Library".



21.5 Enter the <u>Name</u>, <u>Description</u>, <u>Navigation</u>, and <u>Picture Version</u>
History information and click "Create".



Note(s):

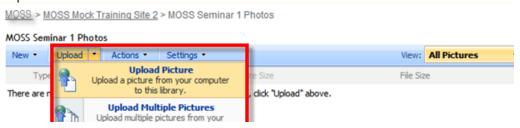
- <u>Picture Version History</u> is a personal preference.
 - Selecting "Yes" means each time the same document is uploaded to the library the file will have multiple copies (versions) versus overriding the previously saved version.
 - Selecting "No" means each time the same document is uploaded to the library it will override the previously uploaded version.
- Navigation choice determines whether your newly created library will display in the Left Navigation.
 - Selecting "Yes" to Quick Launch will display a link to the section of Picture Libraries within the Left Navigation.
 - Selecting "No" to Quick Launch means no link reference will be made to the picture libraries within the Left Navigation.

 After clicking Create, the newly created picture library will appear as shown below.



22.0 Add an Item to a Picture Library

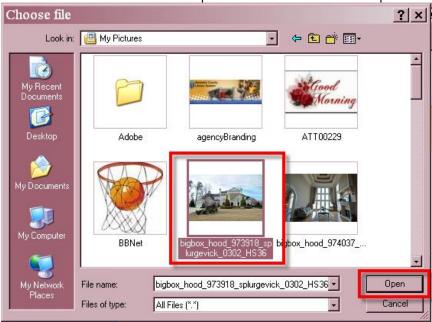
- 22.1 Navigate to the desired picture library. Note(s):
 - Library locations vary depending upon the site's layout.
- 22.2 Click the downward arrow on the "Upload" button and select "Upload Picture".



22.3 Click the "Browse" button.



22.4 Select the desired file to upload and click the "Open" button.



22.5 <u>Click the "OK" button.</u> The file name will display in the Name text box.



22.6 Enter additional information about the uploaded photo, if



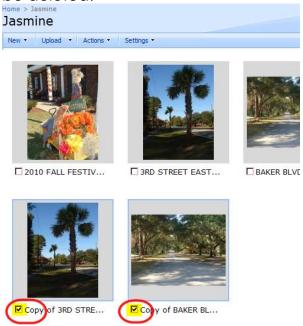
Note(s):

- Name will automatically populate, based on the file name at the time of upload. However, 'Name' can be modified.
- After clicking "OK", the uploaded picture will display as shown below:



23.0 Delete an Item from a Picture Library

- 23.1 Navigate to the desired Picture Library.
- 23.2 Place a checkmark in the checkbox below the picture(s) to be deleted.



23.3 Click Actions from the menu options.



23.4 Select Delete from the drop down menu.



23.5 Click "OK" on the Windows Message dialog box.



Note(s):

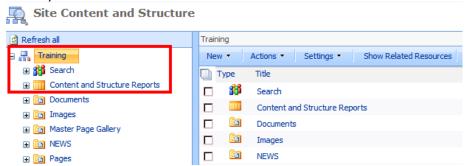
 After clicking "OK", the screen will refresh and the item(s) marked for deletion will be removed. Any remaining items will display.

24.0 Delete a Library (Owners Only)

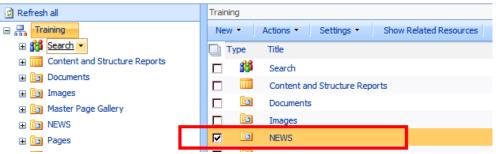
- 24.1 Click "Site Actions" Site Actions
- 24.2 Click "Manage Content and Structure", from the drop down menu.



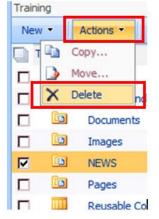
24.3 In the left window pane, navigate to the location of the library to be deleted. (Click the plus sign to display items within a folder.)



24.4 In the right window pane, place a check in the box before the library you want to delete.



24.5 Click "Actions"- Actions , and select "Delete" - Delete

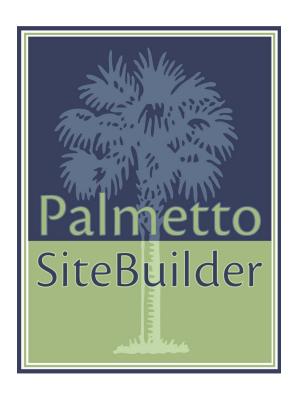


24.6 Click "OK", to confirm deletion.



Note(s):

- After the deletion occurs, the screen will refresh and the library will be removed. Any remaining items will display.
- Be advised that if a library is deleted, all items within that library will be deleted as well.



Editing (and Other) Tasks

25.0 Edit a Page

- 25.1 Navigate to the desired page.
- 25.2 Click "Edit Page".

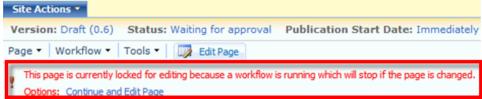


Note(s):

If the "Edit Page" button is not displaying, Click "Site Actions" Site Actions ➤ "Show Page Editing Toolbar".

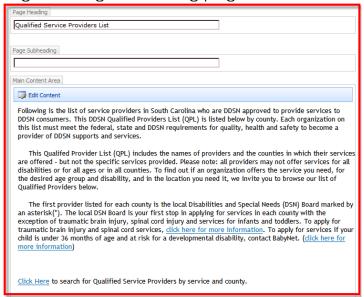


• If the page's status is waiting for approval, a message will display stating the page is locked. Click "Continue and Edit Page" to edit the page.



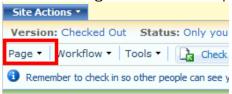
• Be advised that if you continue to edit the page, the current approval process will be canceled and a new one must be initiated.

25.3 Begin adding and editing page content.

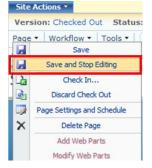


Note(s):

- To edit the Main Content Area, <u>click the "Edit Content" link</u> or <u>click inside the Main Content Area text box</u>.
- In order for the MOSS Editor Toolbar to display, you may need to select the 'Edit HTML Source' icon a few times or enter text when Editor is in HTML Editor Mode and then select 'Edit HTML Source'.
- For a breakdown of the MOSS Editor Toolbar, reference section 36.
- Use the keyboard (shift + arrow keys) to select the text. And ensure
 that the cursor really is at the end or beginning of a line by using
 the End/Home keys on the keyboard even though the cursor
 won't move when you do this.
- 25.4 Once editing has been completed, click "Page".

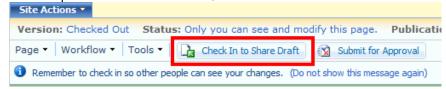


25.5 Click "Save and Stop Editing", from the drop down menu.

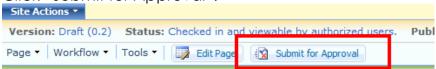


Note(s):

- Be patient as your changes save. This process will take a moment.
- 25.6 After updates have saved, Click "Check In to Share Draft".



25.7 Click "Submit for Approval".



25.8 Enter optional information, when applicable, and Click "Start".



Note(s):

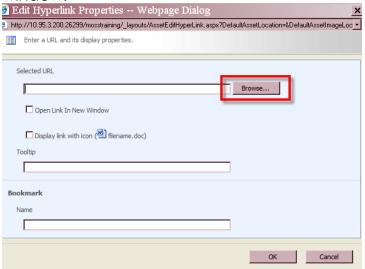
 After a page is submitted for approval, the status will change to 'Waiting for Approval'.



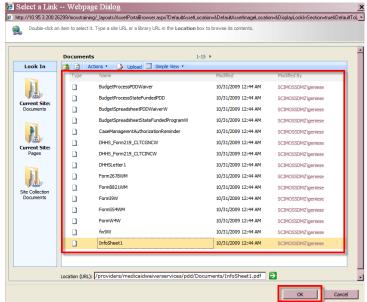
- An email will be sent to the Approver(s) notifying them a page needs to be approved, after the request for approval.
- Approvers refer to Section 12.0 of this MOSS User Guide.
- A page will not be visible by external site visitors until it has been approved.

26.0 Attach a Document to a Page

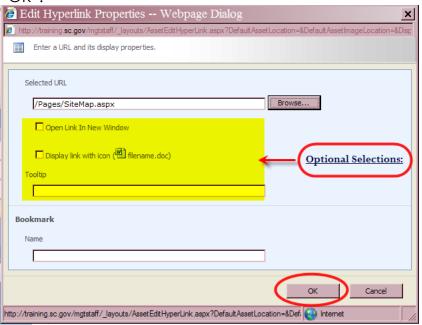
- 26.1 Navigate to the desired page to add the attachment.
- 26.2 Click "Edit Page" button or "Site Actions → Edit Page".
- 26.3 Place the cursor in the Main Content Area text box or Click the "Edit Content" link Edit Content.
- 26.4 Click the Insert Hyperlink Icon \$\frac{1}{2} \cdot \frac{1}{2} \cdot \frac{1}
- 26.5 Click the "Browse" button, on the 'Edit Hyperlink Properties' window.



26.6 Select the file to attach and click "OK".

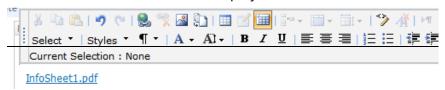


26.7 Enter optional information for the attached file and click "OK".



Note(s):

- Optional Information includes "Open Link In New Window", "Display link with icon", and "Tooltip".
- If the URL does not populate in the Selected URL field, click browse again, navigate to the selected file, copy the Location URL, click "OK", and paste the Location URL into the Selected URL field.
- After the file is attached it will display as shown below:

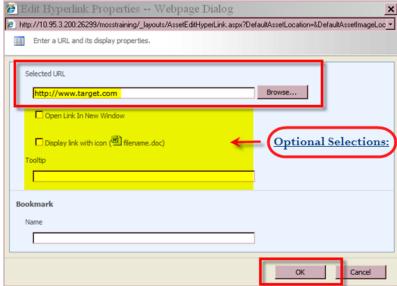


26.8 Once editing has been completed, Save the page, Check into Shared Draft, and Submit for Approval.

27.0 Add a Hyperlink to an External Website onto a Page

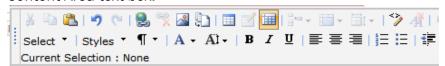
- 27.1 Navigate to the page to add a hyperlink.
- 27.2 Click "Edit Page" button or "Site Actions ➤ Edit Page".
- 27.3 Place the cursor in the Main Content Area text box <u>or</u> Click the "Edit Content" link Edit Content.
- 27.4 Highlight the text you desire to be a link and Click the Insert Hyperlink Icon .

27.5 Enter the URL (Website Address) in the Selected URL field and click "OK". Enter optional information, if desired.



Note(s):

- When entering an external website address in the Selected URL field, 'http://" must be included with the web address.
 - For example, do not type <u>www.youtube.com</u>, enter http://www.youtube.com.
- Optional information is includes 'Open Link In New Window',
 'Display link with icon', or Tooltip.
- The previously highlighted text will appear as a link in the Main Content Area text box.



Betty White plays football, babies talk about "milkaholics" and a house made of Bud I must be the Super Bowl - or at least the advertising showcase that entertains amid. The commercials from such advertisers as Appenser-Rusch and Coca-Cola got off to

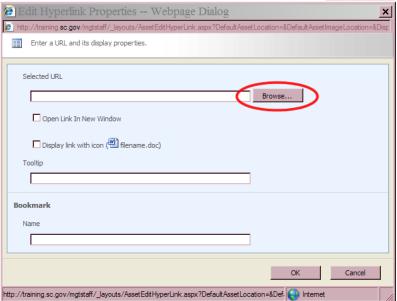
27.6 Once editing has been completed, Save the page, Check into Shared Draft, and Submit for Approval.

28.0 Add a Hyperlink to a Document onto a Page

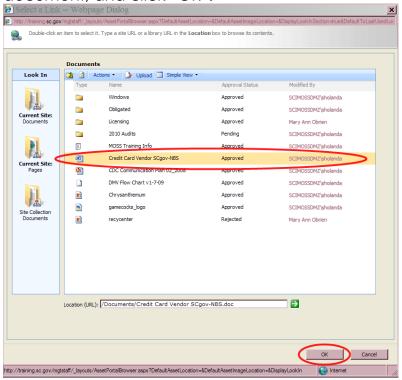
- 28.1 Navigate to the page to add a hyperlink.
- 28.2 Click "Edit Page" button or "Site Actions ➤ Edit Page".
- 28.3 Place the cursor in the Main Content Area text box <u>or</u> Click the "Edit Content" link <u>sedit Content</u>.
- 28.4 Highlight the text you desire to be a link and Click the Insert

Hyperlink Icon - 🚨.

28.5 In the Edit Hyperlink Properties window, click Browse.



28.6 Navigate to the document to be hyperlinked, select the document, and click "OK".



Note(s):

In some instances, you must click to navigate to the location of the document to be hyperlinked.



28.7 Enter optional information, if desired, and click "OK".

Note(s):

 After clicking "OK", the screen will automatically return you to your MOSS Page displaying your hyperlink.

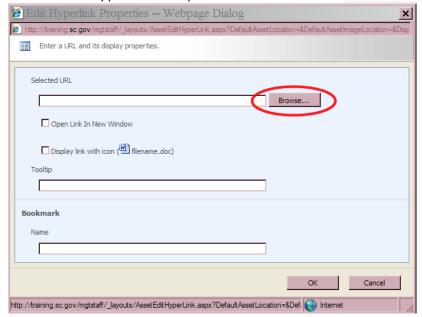
when it comes to training? In most businesse you need for the government, and all that ki product knowledge. Maybe how to ring up ar be customer service!

29.0 Add a Hyperlink to a MOSS Page onto a Page

- 29.1 Navigate to the page to add a hyperlink.
- 29.2 Click "Edit Page" button or "Site Actions ➤ Edit Page".
- 29.3 Place the cursor in the Main Content Area text box or Click the "Edit Content" link Edit Content

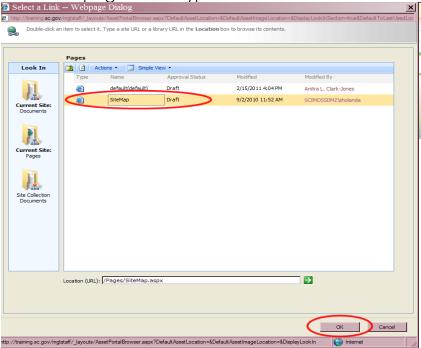
 .
- 29.4 Highlight the text you to be a link and Click the Insert Hyperlink Icon .

29.5 In the Edit Hyperlink Properties window, click "Browse".



29.6 Navigate to the MOSS Page. (All pages are located in the 'Pages' folder within subsites).

29.7 Select the page to be hyperlinked and Click "OK".



29.8 Enter optional information, if desired, and Click "OK".

29.9 Once editing has been completed, Save the page, Check Into Shared Draft, and Submit for approval.

Note(s):

 After clicking "OK", the screen will automatically return you to your MOSS Page displaying your hyperlinked document.

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when it comes to training? In most businesse you need for the government, and all that ki product knowledge. Maybe how to ring up ar be customer service!
```

• To create a hyperlink to a Subsite's homepage, select 'default' within the Pages folder.

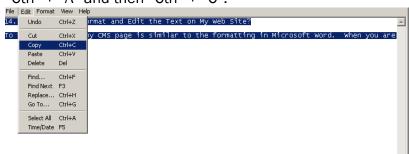
30.0 Copy Text From a Document onto a Page

- 30.1 Copy the text from your document. Note(s):
 - Highlight and copy the text from your original document by selecting the text you wish to copy and then pressing "Ctrl" + "C".
- 30.2 Paste the text into Notepad. Note(s):
 - Open Notepad (<u>Start>All Programs>Accessories>Notepad</u>) and place your cursor in the body of your Notepad file and press "Ctrl" + "V". This will strip away all formatting, including any HTML code that

MS Word might add to the document.



- 30.3 Copy the text from Notepad. Note(s):
 - With Notepad still active, place your cursor in the white area click "Ctrl" + "A" and then "Ctrl" + "C".



- 30.4 Navigate to the desired MOSS Page.
- 30.5 Click "Edit Page" button or "Site Actions ➤ Edit Page".
- 30.6 Paste the copied text into the desired section of your MOSS Web page.

Note(s):

Place the cursor in the desired content area space and press "Ctrl"
 + "V". Now format the pasted content using the formatting toolbar located above the content. The formatting toolbar is shown below:

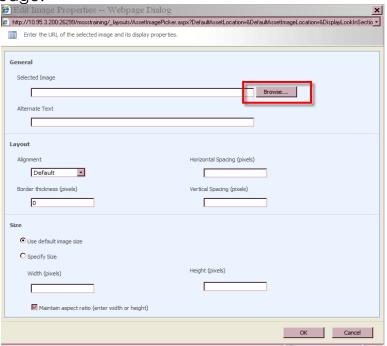


 Once editing has been completed, Save the page, Check into Shared Draft, and Submit for Approval.

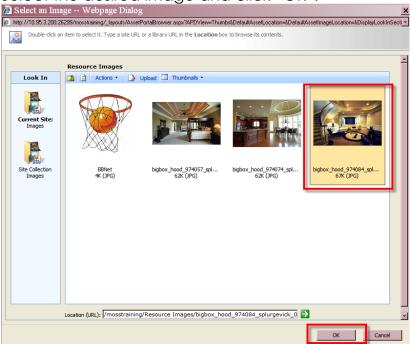
31.0 Insert an Image on a Page

- 31.1 Navigate to the desired page.
- 31.2 Click "Edit Page" button or "Site Actions ➤ Edit Page".
- 31.3 Place the cursor in the Main Content Area text box <u>or</u> Click the "Edit Content" link Edit Content.
- 31.4 Place the cursor in the desired location of the image and Click Insert Image Icon <a> .

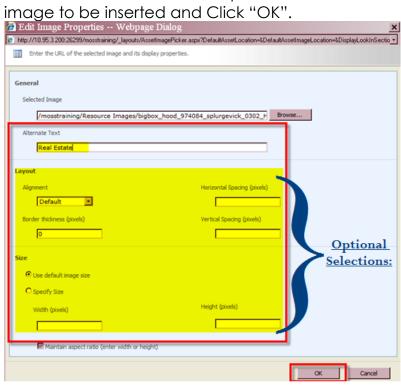
31.5 Click the Browse button on the Edit Image Properties



31.6 Select the desired image and click "OK".



31.7 Enter an Alternate Text and optional information on the image to be inserted and Click "OK".



Note(s):

- <u>ALWAYS</u> add a description to your image in the alternate text field to comply with Section 508 of the Rehabilitation Act. This law requires government agencies to make their electronic and information technology accessible to people with disabilities.
- If the URL does not populate in the Selected Image field, click browse again, navigate to the selected picture, copy the Location URL, click "OK", and paste the Location URL into the Selected Image field.
- After clicking "OK", the image will be inserted into the specified place.
- It is STRONGLY RECOMMENDED to crop and resize your images before uploading them to your library. You can modify images using photo editing software, such as PhotoShop, Microsoft Office 2003 Picture Manager or Paint.

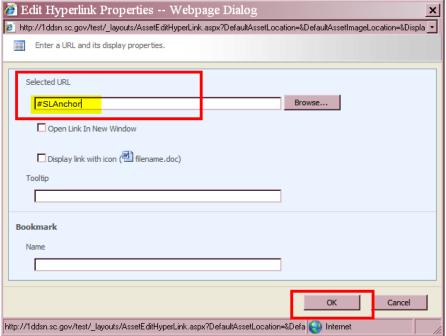


Once editing has been completed, Save the page, Check into Shared Draft, and Submit for Approval.

32.0 Add Jump/Anchor Links to a Page

- 32.1 Navigate to the desired Page.
- 32.2 Click "Edit Page" button or "Site Actions ➤ Edit Page".
- 32.3 Highlight the text you want to be an anchor link on the page. A jump/anchor link, if clicked, sends users to another section of the current page.
- 32.4 Once the desired section is highlighted, click the "Insert a Hyperlink" icon -

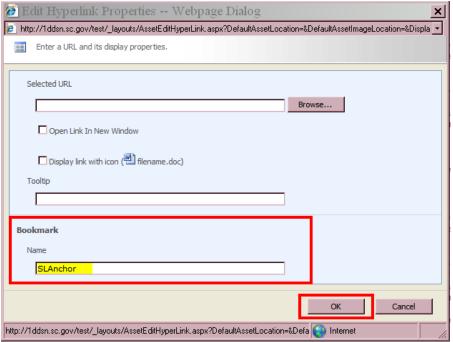
32.5 In the 'Edit Hyperlink Properties' window, enter "#+Anchor Name" in the Selected URL field. Then, click "OK".



Note(s):

- Do NOT enter space between the pound symbol (#) and the Jump/Anchor Name. For example, enter #rose; not # rose.
- 32.6 Highlight the text that the jump/anchor link will reference (point to) and click the "Open a new window to insert a Hyperlink" icon -

32.7 Enter the jump/anchor tag name, in the Bookmark Name field, and click "OK".



Note(s):

- The Jump/Anchor Name entered in the Bookmark Name field should match the previously enter Jump/Anchor Name in Step 32.5, excluding the pound (#) symbol.
- Bookmark Name field should ONLY be used to create a jump/anchor link. Never use that field for anything else.
- The 'jump/anchor name' should **NOT** contain any spaces.
- The Tooltip field is recommended to use for accessibility.
- Once jump/anchor link is created, make sure to click within the content going forward when editing page content. Do not click 'Edit Content'. Most of the time, when 'Edit Content' is selected, the jump links are removed.
- 32.8 Once editing has been completed, Save the page, Check into Shared Draft, and Submit for Approval.

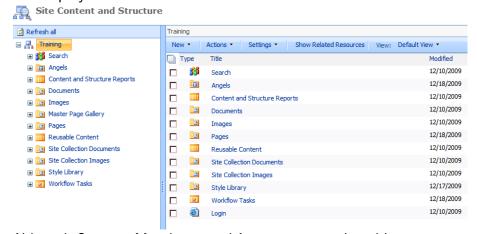
33.0 Manage Subsites, Pages, and Other Site Resources

- 33.1 Click "Site Actions" Site Actions
- 33.2 Select "Manage Content and Structure", from the drop down menu.



Note(s):

 After clicking 'Manage Content and Structure', the layout of the site will display as shown below:



- Although Owners, Members, and Approvers can view this page, permissions will vary based upon your role.
- Under Manage Content and Structure, you can view all items on the site and perform other modifications, such as create pages, delete items, etc.
- Do NOT try to approve items from this section. It does not work.

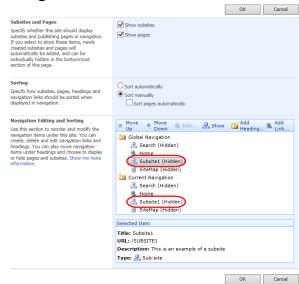
34.0 Modify Navigation

- 34.1 Click "Site Actions" Site Actions
- 34.2 Select "Site Settings" then "Modify Navigation" from the drop down menu.



Note(s):

- After clicking "Modify Navigation" from the Home/Top Level Site, you will now be on the "Site Navigation Settings" page. From here, you can change the order of the navigation, hide or unhide navigation, or add a link to the navigation.
- Hiding navigation is useful if you are unsure if you want to delete a page or subsite (subsites cannot be restored).
- If you make a modification under the 'Global Navigation' section, make sure to do the exact same modification under the 'Current Navigation' section.



- Items in sublevels and flyouts can be modified only in the navigation of the subsite that contains these items.
- Clicking "OK" will take you to the Site Settings page. Please navigate away from this page by clicking the home or entering your site URL in the browser.

35.0 MOSS Reports

35.1 Click "Site Actions" - Site Actions

35.2 Click "View Reports" and select the desired report.



Note(s):

- MOSS offers the following reports:
 - o Checked Out To Me
 - Last Modified By Me
 - Pending Approval
 - My Tasks
 - All Draft Documents
 - Going Live Within Next Seven Days
 - Expiring Within Next Seven Days
- Access to the reports listed above varies upon permissions.

36.0 MOSS Editing Toolbar

×	Cut
	Сору
	Paste
9	Undo
C	Redo
	Hyperlink
~	Remove (Disable) Hyperlink
	Insert Image
1	Reusable Content
	Insert Table
3	Edit Table
1	Show/Hide Gridlines (Border)
	Table Cell Options (Insert, Delete, Split, etc.)
₩ +	Merge Cells
≡ i •	Cell Height/Width
<>>	HTML
A ¥	Remove Inline Styles (override pre-defined styles)
▶¶	Left-to-Right
¶4	Right-to-Left
	UNAVAILABLE
Select ▼	Content Selector
Styles *	Style Indicator (Provides style details or Remove styles for
•	highlighted content)
۹ ۲	Headings (Styles)
A -	Fonts (Do not use)

Al-	Font Size (Do not use)
В	Bold
I	Italic
<u>u</u>	Underline
	Left-Align Justification
畫	Center-Align Justification (Do not use for heading)
■	Right-Align Justification
=	Numbered List
: =	Bulleted List
₹.	Left Indent
=	Right Indent
A	Text Color (Do not use)
ॐ	Text Highlight Color (Do not use)

Note(s):

- MOSS Editor displays drop-down list options based on screen height.
- The MOSS Editor Toolbar is floatable. As the length of your page grows with content, drag it to the particular section of the page you are working on.
- You may not be able to view full drop-down menu options of these MOSS toolbar functions initially. If so:
 - o Hit ENTER multiple times in the Main Content Area
 - Keep selecting and deselecting the HTML Editor Content especially if initially displayed is showing HTML content.



37.0 Site Statistics

SC.GOV has decided to use Google Analytics, sometimes referred to as GA, to provide detailed statistics about your site. GA will allow you to track site visits, page views, pages per visit, average time on site as well other data.

You must create a Gmail Account to access Google Analytics for your site. A Gmail Account is an email account with Google.

1. Go to http://www.google.com/analytics/sign_up.html and click "Sign Up" to create your Gmail Account.



Complete the "Create an Account" information.



Create an Account

Your Google Account gives you access to Google Analytics and other Google services. If you already have a Google Account, you can sign in here.

Required information for Google account

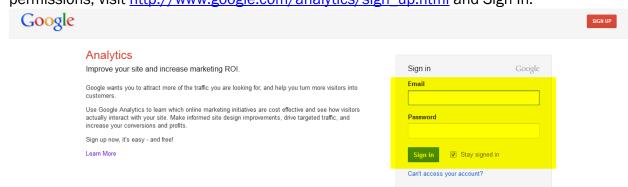
This is a brief view of the Create an Account page. Additional questions will appear as you scroll down the page.

- Once you have created a Google Account, provide SC.GOV the Gmail Address, i.e. <u>John.Doe@gmail.com</u> or <u>DepartmentofSocialSecurity@gmail.com</u>, below.
 - Only one Gmail Account will receive access to Google Analytics (GA).
 - If multiple persons need to access your Google Analytics information, supply each person the login information for the Google Account.
 - Send the MOSS Site Google Analytics Setup information below to the Project Manager.

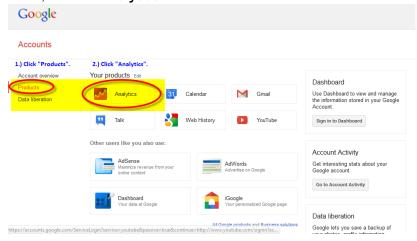
MOSS Site Google Analytics Setup

Agency Name:	· · · · · · · · · · · · · · · · · · ·	 	
Gmail Account:			

- GA is a free application offered by Google. To learn how to use GA and better suit the needs of your organization, visit the following sections:
 - o "Google Features": http://www.google.com/analytics/features/index.html
 - o "Analyze Your Data": http://support.google.com/analytics/?hl=en
- After you create a Gmail Account and SC.GOV has granted your account permissions, visit http://www.google.com/analytics/sign_up.html and Sign In.



Once you have logged into Google Analytics, click "Products" on the left panel.
 Then, select "Analytics".



• Select your site from the listed options. (You may have to expand the expansion symbol (+/-) to access your site link.)





After selecting your Site, you will see the statistical data for your site.

